Remote Working Survey Report

3,821 responses, 7,351 surveys distributed, 52% survey response rate
Staff responses: 2,981 (22 SEIU, 434 Merit, 2,525 P&S)
Faculty responses: 840
Respondents by age:

I am currently performing work remotely part-time or full-time.

Yes (93%, 3569)

I already worked remotely (prior to the COVID restrictions) for one or more days per week.

Yes (16%, 556) No (84%, 2991)
I currently supervise one or more employees who are performing their work remotely.

Yes (36%, 1291)  
No (64%, 2256)

I have caregiving responsibilities, in my home, for a child or children under the age of 12 while I am working remotely.

Yes (26%, 925)  
No (74%, 2622)
Since I have been working remotely, I am eating:

- Much healthier than before: 9% (328)
- Somewhat healthier than before: 18% (638)
- About the same: 47% (1666)
- Somewhat less healthy than before: 21% (722)
- Much less healthy than before: 5% (174)

Since I have been working remotely, I have been able to stay active:

- Much more than before: 8% (279)
- More than before: 17% (605)
- About the same: 32% (1139)
- Less than before: 31% (1082)
- Much less than before: 12% (420)
Since I have been working remotely, I wake up feeling:

- Significantly more rested than usual: 11% (385)
- More rested than usual: 23% (823)
- About the same as usual: 41% (1437)
- Less rested than usual: 20% (699)
- Significantly less rested than usual: 5% (184)

Please select your level of agreement for each statement:

1. I feel as connected to my team/coworkers as I did before working remotely.
   - Strongly agree: 16% (577)
   - Somewhat agree: 34% (1183)
   - Somewhat disagree: 35% (1252)
   - Strongly disagree: 15% (514)

2. Since working remotely, I have been able to practice stress management techniques that are meaningful to me.
   - Strongly agree: 24% (850)
   - Somewhat agree: 48% (1680)
   - Somewhat disagree: 21% (749)
   - Strongly disagree: 7% (222)

3. I feel positive about my work today.
   - Strongly agree: 40% (1395)
   - Somewhat agree: 44% (1555)
   - Somewhat disagree: 13% (471)
   - Strongly disagree: 103
Please select your level of agreement for each statement:

- **I have been able to stay in communication with my supervisor while working remotely.**
  - Strongly agree: 74%, 2615
  - Somewhat agree: 22%, 104
  - Somewhat disagree: 19%, 160
  - Strongly disagree: 7%, 55

- **I feel supported by my supervisor at this time.**
  - Strongly agree: 75%, 2616
  - Somewhat agree: 19%, 677
  - Somewhat disagree: 16%, 160
  - Strongly disagree: 1%, 55

- **I have been able to stay in communication with co-workers while working remotely.**
  - Strongly agree: 59%, 2084
  - Somewhat agree: 35%, 1213
  - Somewhat disagree: 23%, 196
  - Strongly disagree: 3%, 23

- **The COVID-19 updates from UI leadership have been helpful and provided the information necessary to make decisions that affect me and/or my family (e.g., information about leave, pay, and childcare).**
  - Strongly agree: 49%, 1703
  - Somewhat agree: 42%, 1462
  - Somewhat disagree: 27%, 74
  - Strongly disagree: 2%, 74

- **I feel supported by the University of Iowa at this time.**
  - Strongly agree: 63%, 2203
  - Somewhat agree: 31%, 1099
  - Somewhat disagree: 15%, 52
  - Strongly disagree: 1%, 52
My transition to remote work was:

- Not challenging at all: 32% (1115)
- A little challenging: 54% (1903)
- Very challenging: 14% (490)

Please select your level of agreement for each statement:

I have a clear understanding of the work I am to perform while working remotely:
- Strongly agree: 77% (2710)
- Somewhat agree: 20% (693)
- Somewhat disagree: 96
- Strongly disagree: 17

I have the resources I need to perform meaningful work to the best of my ability:
- Strongly agree: 57% (2001)
- Somewhat agree: 34% (1180)
- Somewhat disagree: 254
- Strongly disagree: 68
What additional resources do you need to work effectively from home? (Select all that apply.)

- Equipment (e.g., printer, webcam): 29% (1475)
- Software (e.g., applications, VPN): 10% (535)
- Dedicated space: 17% (854)
- Internet access/better internet access: 18% (918)
- Caregiving support: 9% (467)
- Training: 4% (205)
- Other: 13% (684)
Please select your level of agreement for each statement:

- Working remotely has resulted in a positive impact on my day-to-day performance (or productivity).
  - Strongly agree: 22% (751)
  - Somewhat agree: 38% (1343)
  - Somewhat disagree: 30% (1053)
  - Strongly disagree: 10% (336)

- Working remotely has resulted in a positive impact on my unit’s service levels.
  - Strongly agree: 14% (494)
  - Somewhat agree: 40% (1349)
  - Somewhat disagree: 36% (1239)
  - Strongly disagree: 10% (335)
My biggest concerns going forward are related to: (Select all that apply.)

- Finances: 16% (1415)
- Childcare: 6% (520)
- Leave accruals: 3% (281)
- Job Security: 18% (1676)
- Increased feelings of isolation: 14% (1289)
- My personal health/safety: 17% (1501)
- The health/safety of my family member(s): 20% (1803)
- Other: 6% (530)
Please select your level of agreement for each statement:

I feel that the UI is concerned about my overall health and safety.

- Strongly agree: 61% (2129)
- Somewhat agree: 34% (1195)
- Somewhat disagree: 5% (131)
- Strongly disagree: 0% (43)

After COVID-19 restrictions are lifted, I would be open to a remote work arrangement one or more days per week.

- Strongly agree: 59% (2040)
- Somewhat agree: 26% (922)
- Somewhat disagree: 9% (307)
- Strongly disagree: 0% (217)

Are you using a UI-owned computer?

Yes (56%, 1960)  No (44%, 1534)
What primary services/tools are you using (select all that apply)?

- Microsoft Office: 15% (3136)
- OneDrive: 8% (1728)
- Remote Desktop (into existing work computer): 10% (2059)
- Skype for Business: 11% (2335)
- Zoom: 15% (3178)
- Slack: 1% (299)
- Microsoft Teams: 3% (601)
- VPN (virtual private network): 12% (2592)
- Web browser: 13% (2852)
- Other (please list): 3% (529)
Who is providing your home internet connection?

- AT&T: 33 (17%)
- CenturyLink: 583 (17%)
- Charter: 3
- Comcast: 30
- ImOn: 80
- Mediacom: 1765 (51%)
- South Slope: 444 (13%)
- Windstream: 104
- Other: 425 (12%)
On a scale from zero to 10, how likely are you to recommend the University of Iowa to a friend, colleague, or family member as a place to work? (0 = very unlikely, 10 = very likely)