

HRROADMAP

Updated March 1, 2022

STATUS OVERVIEW

Human Resources provides leadership in shaping an equitable and inclusive culture that drives diversity, excellence, and innovation by supporting talent, engagement, and the employee work experience. This document outlines major University Human Resources initiatives for 2021-2023. Plans for specific projects are available upon request.

| | UHR Leads | Initiation | Planning | Implementation | Evaluation | Target Date |
|---|-----------|------------|----------|----------------|------------|-------------------------------------|
| OPERATIONAL EXCELLENCE | | | | | | |
| Leadership Development/Learning and Development reviews: Identify and implement enhancements. | OE | ✓ | ✓ | ✓ | | review in fall; implementation 2022 |
| Compliance roadmap: Define unit goals, scope and scale. | PC | ✓ | ✓ | ✓ | | 2021 |
| Policy review: Update Operations Manual chapter on P&S staff. | PC, CC | ✓ | ✓ | ✓ | | July 1, 2022 |
| Org-level HR transaction hub redesign: Develop enhanced org-level structures to stream-line the support of HR transactions. | UWO | ✓ | ✓ | ✓ | | 2022 |
| UWO centralized training: Provide centralized training on transaction policies and procedures; establish quality assurance procedures; and create HR transaction Hub community work group. | UWO | ✓ | ✓ | ✓ | | 2022 |
| UHR service delivery redesign: Explore potential opportunities for administrative team duties as a shared resource. | B, AS, P | | | | | 2023 |
| DIVERSITY, EQUITY, AND | | | | | | |
| Document translation: Translate key employee facing documents into additional languages, including Spanish. | PC, P | ✓ | ✓ | ✓ | | July 1, 2022 |
| DEI Assessment: Complete the CUPA HR DEI Maturity Index for the HR enterprise | PC | ✓ | ✓ | ✓ | | May, 2022 |

Lead Units/Programs: AS = Administrative Services; B = Benefits; CC = Compensation and Classification; ELR = Employee and Labor Relations; FSDS = Faculty and Staff Disability Services; IM = Information Management; OE = Organizational Effectiveness; P = Payroll; PC = Policy and Compliance; TA = Talent Acquisition; TAT = Threat Assessment; TR = Total Rewards; UWO = University Workforce Operations



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| STRATEGIC PRIORITIES | | | | | | |
| Future of Work@Iowa: Implement FOW recommendations for main campus | | ✓ | ✓ | ✓ | | |
| Future of Work@Iowa: Implement UHR Return to USB | | ✓ | ✓ | ✓ | | |
| Employment Practices Review: Implement campus-wide recommendations | | | | | | |
| | ELR, PC FSDS, AS | ✓ | ✓ | ✓ | ✓ | March 2022 |
| Total rewards framework: Develop total rewards framework and explore additional programs. | | | | | | |
| | B, AS, TR | ✓ | ✓ | | | Ongoing |
| New development and refinement (HR Data Dashboard): Add and expand metrics and analytics that drive decisions and support strategy. | | | | | | |
| | AS, IM, TR | ✓ | ✓ | ✓ | | Ongoing |
| KPI correlations: Research links between specific metrics and key performance indicators. | | | | | | |
| | AS, IM, TR | ✓ | ✓ | ✓ | | Ongoing |
| Career paths: Pilot HR pipeline development program, scalable to other UI functions. | | | | | | |
| | | ✓ | ✓ | ✓ | | |
| Supervisor effectiveness development: Develop campus-wide supervisor training. | | | | | | |
| | | ✓ | ✓ | ✓ | | |
| POST PANDEMIC RECOVERY | | | | | | |
| Decommission COVID policies and practices | | | | | | |
| | TR, CC | ✓ | ✓ | ✓ | | |
| Mental health Postvention | | | | | | |
| | TR, CC | ✓ | ✓ | ✓ | ✓ | June 30, 2022 |
| Cost Saving Policy (P&S temp furlough and temp reduction in base pay) | | | | | | |
| | PC, CC | ✓ | ✓ | ✓ | | July 1, 2022 |

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