

# **WORKING AT IOWA SURVEY**

Biennial campus wide engagement survey since 2006

#### Value to Campus

Results provide insights that drive action to improve recruitment and retention, and measure progress against strategic initiatives around faculty and staff success.

Comparing data over multiple survey cycles reveals trends. opportunities for improvement, and strengths.





New in 2024

This year the survey included 5 new belonging questions capturing a holistic view of the employee experience.

#### 2024 Results Highlights

Highest % agree

Q1 (96%) I know what is expected of me in my work Q6 (94%) My supervisor treats me with respect Q10 (94%) My unit has a strong focus on providing excellent service to those we interact with

Overall UI score is higher than 2022 in 14 of 19 questions.

Lowest % agree Q20 (72%) The UI does a good job of recognizing

accomplishments

Q11 (75%) Workloads are distributed fairly in my unit Q 22 (77%) I feel valued as an individual at the UI

Overall response rate 63% Participation down 6% from 2022

| Questions with ≥5% shift from 2022  | Faculty     | P&S | Merit | Overall |
|---|-------------|-----|-------|---------|
| Q5: I am encouraged to allocate time to my professional development                                 | <b>&gt;</b> |     |       |         |
| Q7: I can speak about work-related concerns with my supervisor                                      |             |     |       |         |
| Q9: My unit goals are clear   |             |     |       |         |
| Q11: Workloads are distributed fairly in my unit  |             |     |       |         |
| Q12: My unit provides support to help faculty/staff balance work and personal life responsibilities |             |     |       |         |
| Q16: My unit provides a supportive environment to retain individuals from diverse backgrounds       | ^           |     |       |         |
| Q19: I understand how my job fits into the overall mission of the UI                                |             |     |       |         |
| Q20: The UI does a good job of recognizing accomplishments of [Faculty/Staff]                       |             |     |       |         |
| Q21: There are opportunities for me to pursue my career goals at the UI                             |             |     |       |         |
| Q24: I would recommend the UI to a friend seeking employment  |             |     |       |         |

5 to 7% shift 8-10% shift 11%+ shift







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#### 2024 Results by Theme

Four key themes were identified—Goal Clarity, Workplace Culture, Supervisor-Employee Relationship, and Institutional Satisfaction—by analyzing and grouping the survey questions based on their focus and intent.

### **Goal Clarity**

Theme Average: 93%

| Related Survey Questions                   | 2024 | Trend* |
|--|------|--------|
| Q1: I know my work expectations            | 96%  | +1     |
| Q9: My unit goals are clear                | 88%  | +1     |
| Q10: My unit focuses on excellent service  | 94%  | +1     |
| Q19: Understand how job fits mission of UI | 94%  | =      |

## **Supervisor-Employee Relationship**

Theme Average: 87%

| Related Survey Questions                   | 2024 | Trend* |
|--|------|--------|
| Q2: I receive work feedback regularly      | 84%  | =      |
| Q3: My supervisor's feedback is helpful    | 86%  | +1     |
| Q4: Supervisor acknowledges good work      | 88%  | =      |
| Q5: My prof development is encouraged      | 82%  | -2     |
| Q6: My supervisor treats me with respect   | 94%  | +1     |
| Q7: My supervisor is open to hear concerns | 90%  | +4     |

<sup>\*</sup>Trend means the shift in percentage points compared to the 2022 survey.

#### Workplace Culture Theme Average: 84%

| Related Survey Questions                   | 2024 | Trend* |
|--|------|--------|
| Q8: I can be my authentic self at work     | 88%  | New    |
| Q11: My unit distributes workloads fairly  | 75%  | +2     |
| Q12: My unit supports work & personal life | 85%  | +2     |
| Q13: I have a voice in unit's direction    | 80%  | New    |
| Q14: Conflicts are managed                 | 80%  | =      |
| Q15: Coworkers are civil and respectful    | 91%  | +1     |
| Q16: My unit supports diversity            | 88%  | +1     |
| Q17: I say great things about my unit      | 87%  | +2     |
| Q18: My team in my unit values me          | 85%  | New    |
| Q22: I feel valued as an individual at UI  | 77%  | New    |
| Q23: UI is welcoming and respectful        | 86%  | New    |

## **Institutional Satisfaction**

Theme Average: 79%

| Related Survey Questions               | 2024 | Trend* |
|--|------|--------|
| Q20: UI recognizes accomplishments     | 72%  | =      |
| Q21: I can pursue career goals at UI** | 78%  | +7     |
| Q24: Would recommend UI to a friend    | 88%  | +2     |



Review Data at Multiple Levels



Share and Discuss Data with Constituents

## Recommendations

Action Plan and Establish Accountability



Monitor and Measure Impact

<sup>\*\*</sup> Question wording changed from opportunities for promotion within the UI to opportunities to pursue my career goals at the UI.