

WORKING AT IOWA SURVEY

Biennial campus wide engagement survey since 2006

Value to Campus

Results **provide insights that drive action** to improve recruitment and retention, and measure progress against strategic initiatives around faculty and staff success.

Comparing data over multiple survey cycles reveals trends, opportunities for improvement, and strengths.





2024

This year the survey included 5 new questions capturing a holistic view of the employee experience.

2024 Results Highlights

Highest % agree

Q1 (96%) I know what is expected of me in my work Q6 (94%) My supervisor treats me with respect Q10 (94%) My unit has a strong focus on providing excellent service to those we interact with

Overall UI score is higher than 2022 in 14 of 19 questions.

Lowest % agree Q20 (72%) The UI does a good job of recognizing

accomplishments

Q11 (75%) Workloads are distributed fairly in my unit Q 22 (77%) I feel valued as an individual at the UI

Overall response rate 63% Participation down 6% from 2022

Questions with ≥5% shift from 2022	Faculty	P&S	Merit	Overall
Q5: I am encouraged to allocate time to my professional development	>			
Q7: I can speak about work-related concerns with my supervisor				
Q9: My unit goals are clear				
Q11: Workloads are distributed fairly in my unit				
Q12: My unit provides support to help faculty/staff balance work and personal life responsibilities				
Q16: My unit provides a supportive environment to retain individuals from diverse backgrounds				
Q19: I understand how my job fits into the overall mission of the UI				
Q20: The UI does a good job of recognizing accomplishments of [Faculty/Staff]				
Q21: There are opportunities for me to pursue my career goals at the UI				
Q24: I would recommend the UI to a friend seeking employment				

5 to 7% shift 8-10% shift 11%+ shift







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2024 Results by Theme

Four key themes were identified—Goal Clarity, Workplace Culture, Supervisor-Employee Relationship, and Institutional Satisfaction—by analyzing and grouping the survey questions based on their focus and intent.

Goal Clarity

Theme Average: 93%

Related Survey Questions	2024	Trend*
Q1: I know my work expectations	96%	+1
Q9: My unit goals are clear	88%	+1
Q10: My unit focuses on excellent service	94%	+1
Q19: Understand how job fits mission of UI	94%	=

Supervisor-Employee Relationship

Theme Average: 87%

Related Survey Questions	2024	Trend*
Q2: I receive work feedback regularly	84%	=
Q3: My supervisor's feedback is helpful	86%	+1
Q4: Supervisor acknowledges good work	88%	=
Q5: My prof development is encouraged	82%	-2
Q6: My supervisor treats me with respect	94%	+1
Q7: My supervisor is open to hear concerns	90%	+4

^{*}Trend means the shift in percentage points compared to the 2022 survey.

Workplace Culture

Theme Average: 84%

Related Survey Questions	2024	Trend*
Q8: I can be my authentic self at work	88%	New
Q11: My unit distributes workloads fairly	75%	+2
Q12: My unit supports work & personal life	85%	+2
Q13: I have a voice in unit's direction	80%	New
Q14: Conflicts are managed	80%	=
Q15: Coworkers are civil and respectful	91%	+1
Q16: My unit supports diverse backgrounds	88%	+1
Q17: I say great things about my unit	87%	+2
Q18: My team in my unit values me	85%	New
Q22: I feel valued as an individual at UI	77%	New
Q23: UI is welcoming and respectful	86%	New

Institutional Satisfaction

Theme Average: 79%

Related Survey Questions	2024	Trend*
Q20: UI recognizes accomplishments	72%	=
Q21: I can pursue career goals at UI	78%	+7
Q24: Would recommend UI to a friend	88%	+2



Review Data at Multiple Levels



Share and Discuss Data with Constituents

Recommendations

Action Plan and Establish Accountability



Monitor and Measure Impact